

Exit Interview Borrower information

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LOGIN

Username

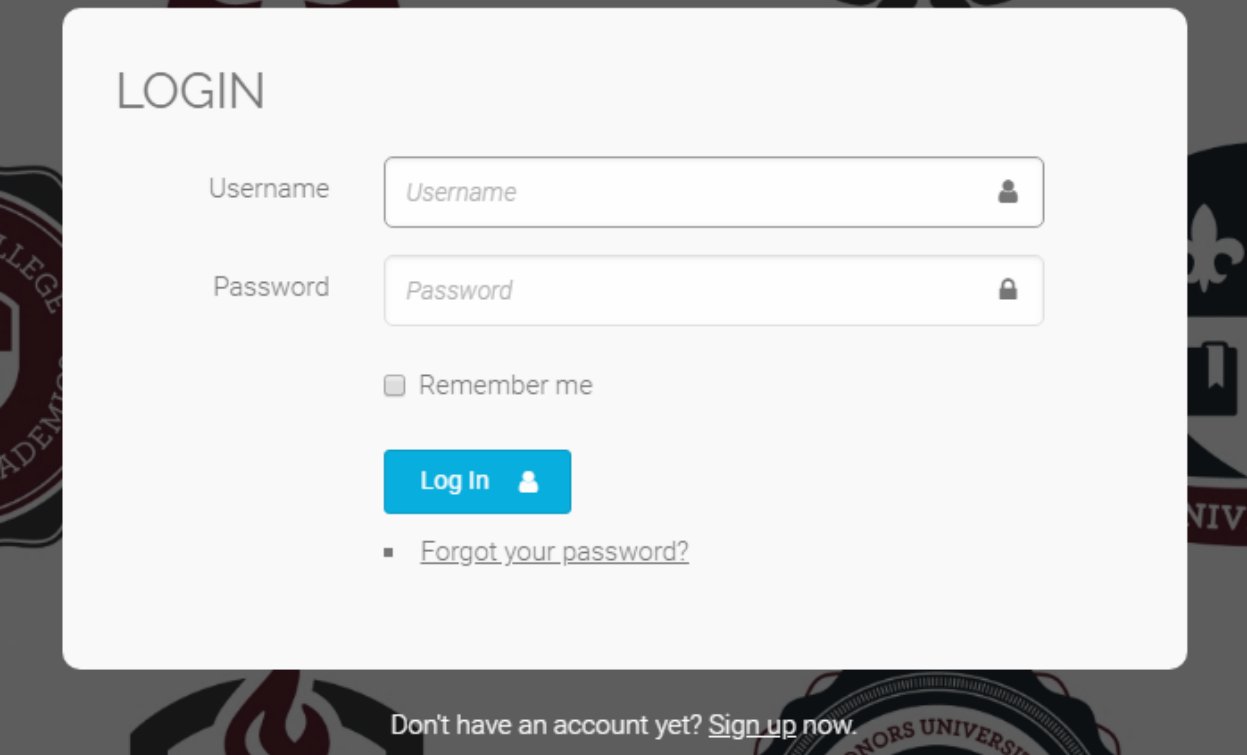
Password

Remember me

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Useful Links

- [Make International Payment](#) »
- [Manage Recurring Payments](#) »
- [Manage References](#) »
- [Loan Balance Details](#) »
- [View Previous Statements](#) »
- [Benefit Forms](#) »
- [Exit Interview](#) »

Environment: Test P Version: 2.7.0

(844) 870-8701 UASconnect@tsico.com

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EXIT INTERVIEW

Loan: 360013564483

Lender: College Ave

Program: Low Balance Account (LBA)

Steps: 15

Attempts: 1

Questions: 10

Best Score: 0.0000%

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uas

Connect

UAS combines user-friendliness with personalized customer service to bring you an uncomplicated student loan repayment experience.

[Learn More](#) →

Contact UAS

Receive a letter, call or message from us?
Reach back out to us at:

[University Accounting Service LLO](#)
PO Box 918
Brookfield, WI 53008



Step 1 of 15

Purpose

Purpose

1. Fulfill Federal Exit Counseling sessions requirements.
2. Help you better understand the repayment of your student loan(s).
3. Introduce you to University Accounting Service (UAS).

Session Steps

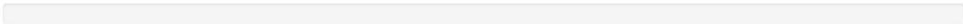
1. Complete your exit interview questionnaire.
2. Review your student loan Rights & Responsibilities.
3. Review your Truth-in-Lending and Repayment Schedule.
4. Complete a brief quiz about what you've learned.
5. Read counseling summary and links to other helpful websites.

Please Have the Following Information Ready

1. Your Tax Identification Number.
2. Your Driver's License Number.
3. Name, Address, and Telephone Number of References.

This session will take approximately 15 minutes to complete.

All personal documents will be emailed at the completion of the exit interview session.



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Step 2 of 15

Verify Account Information

Please read the document below and confirm that you have received and understand the content of the document.

Please use the buttons below to make needed corrections. Please do not proceed if any of the information shown below is incorrect. By proceeding, you are validating the correctness of the information we have on file.

Primary Contact Information

Primary Cell Phone

(917) 855-1864

[Edit](#) [Delete](#)

Primary Email Address

jrasco@haloco.com

[Edit](#)

Primary Mailing Address

24752 Glover Knoll, Seattle, , US

[Edit](#) [Delete](#)

Other Contacts

Email Addresses

joel.petersen@tsico.com

[Edit](#)

test2@test.com

[Edit](#)

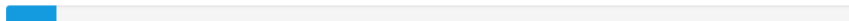
Phones

(972) 555-1212

[Edit](#) [Delete](#)

[+ Add Contact](#)

I have read, understand, and agree to the information above.

 6% Done

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Step 3 of 15

Questionnaire

Educational Degree: *

Educational Plans: *

Current Employer: *

Current Employer Phone: *

Future Employer: *

Future Employer Address: *



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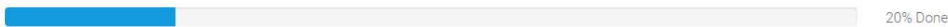


Step 4 of 15

Telephone Consumer Protection Act

By providing your telephone number (including numbers assigned to any paging, cellular, or mobile service, or any service for which you are charged for the call), whether previously or in the future, you agree that the "Client" and all of its related corporate entities, agents, servicers, debt collectors, independent contractors, assigns, and successors may text or call you through the use of any dialing equipment, including an automatic telephone dialing system, an interactive voice recognition system and/or artificial or prerecorded voice or message system, even if you are charged for the text, call or message. You specifically waive any claim you may have against the "Client" and/or its related corporate entities, agents, servicers, debt collectors, independent contractors, assigns, and/or successors due to the making of such calls, including any claim under federal or state law and specifically any claim under the Telephone Consumer Protection Act, 47 U.S.C. § 227.

- I agree with the statements on this page.
- I do not agree with the statements on this page.



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Step 5 of 15

Enter and Verify Personal References

Please read the document below and confirm that you have received and understand the content of the document.

You are required to have at least 3 personal references on file. Each reference must be a legal adult and live at a separate address. Please do not proceed if any of the information shown below is incorrect. By proceeding, you are validating the correctness of the information we have on file. Providing misleading or fraudulent information is a violation of your promissory note.

Bob Smith	Relation: Brother
Addresses Home Address: 234 Sesame Street Dallas TX, 75287 US	
Phones Cell: (222) 333-4444	
Edit Delete	
John Smith	Relation: Brother
Addresses Home Address: 345 Sesame Street Dallas TX, 75287 US	
Phones Work: (333) 444-5555	
Edit Delete	
Granny Smith	Relation: Grandmother
Addresses Home Address:	

123 Sesame Street
Dallas TX, 75287
US

Phones

Home: (111) 222-3333

[Edit](#) [Delete](#)

[+ Add Reference](#)

I have read, understand, and agree to the information above.



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Step 6 of 15

Family Education Rights and Privacy Act

Please read the document below and confirm that you have received and understand the content of the document.

UAS personnel CANNOT provide specific account information to anyone (including borrower's family: Spouse, Mother, Father, Grandparents, etc.) unless the borrower signs a release indicating to whom UAS can release information

Family Education Rights and Privacy Act (FERPA):

Sec. 99.30

1. The eligible student/borrower shall provide a signed and dated written consent before an educational agency or institution disclosed personally identifiable information from the student's education/loan records.
2. The written consent must - 1) Specific the records that may be disclosed; 2) State the purpose of the disclosure; and 3) Identify the party or class of parties to who the disclosure may be made. Authority: 20 U.S.C. 1232g (b)(1) and (b)(2)(A)

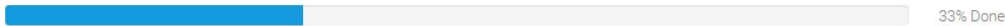
Test Guy	SSN: ****-**- DOB: TBD
COLLEGE AVE - 360013564483	+ Add Another Loan
Role: Non-Borrower Can Discuss: Yes	
Edit Remove	

Test Girl	SSN: ****-**-3232 DOB: January 01, 1995
COLLEGE AVE - 360013564483	+ Add Another Loan
Role: Authorized Third Party Can Discuss: Yes	
Edit Remove	

Johnny Appleseed	SSN: ****-**- DOB: TBD
COLLEGE AVE - 360013564927	+ Add Another Loan
Role: Non-Borrower Can Discuss: Yes	
Edit Remove	

[+ Add Authorized User](#)

I have read, understand, and agree to the information above.



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Step 7 of 15

Loan Counseling

Let's Talk Money

During your school attendance, you may receive financial assistance in the form of student loans. These loans will be provided to help you meet educational expenses. University Accounting Service, LLC (UAS) is under contract with your school to provide billing and accounting functions for your student loan(s).

You will receive a billing statement for each due date, as well as other communications over the life of the loan(s).

Your loan is a debt that must be repaid, just like a loan for a car or a house. How you approach this obligation will have an impact on your ability to receive additional credit in the future.

Please Remember:

- Your loan is reported monthly to a national credit bureau, late payments will result in a negative credit reporting.
- If payments are not received timely, you will be assessed a late charge.
- Seriously delinquent loans may be placed with a collection agency and you will be responsible for the cost of collection.
- College Ave may sue you to collect the debt and may turn the loan over to the federal government.

Consolidation

Loan consolidation might be an option if you have multiple lenders, significant student loan debt or different types of student loans. Through consolidation, a lender buys all of your eligible loans and combines them into one new loan.

Consolidation offers both benefits and drawbacks. The benefits include an extended repayment period (of up to 30 years), one combined payment and a consistent payment amount. The drawbacks include the loss of deferment and cancellation benefits. Also a longer repayment period means more interest paid.

(Note: In general, a private student loan can not be consolidated with a Federal student loan.)

Below are some helpful websites you may want to visit

- For information on University Accounting Service, loan benefit forms, consolidation application, and sending us an email: www.uaservice.com
- The Department of Education's Student Guide: www.studentaid.ed.gov
- MyMoney.gov is the U.S. government's website dedicated to teaching all Americans the basics about financial education. Whether you are creating a budget, making a purchase, balancing your checkbook, or investing in your 401(k), the resources on MyMoney.gov can help you maximize your financial decisions. Throughout the site, you will find important information from 20 Federal agencies and Bureaus designed to help you make smart financial choices. www.MyMoney.gov

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Step 8 of 15

Ombudsman

If during your repayment you develop student loan problems that cannot be resolved through normal customer service, you may want to contact the U.S. Department of Education Office of Student Financial Assistance Programs Ombudsman Office. You may reach the Ombudsman Customer Service Line at 1 (877) 557-2575 or online at <https://studentaid.ed.gov/sa/repay-loans/disputes/prepare/contact-ombudsman>

The mailing address is:
U.S. Department of Education
FSA Ombudsman Group
P.O. Box 1843
Monticello, KY 42633



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Lender: College Ave

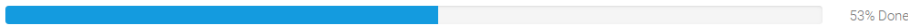
Program: Low Balance Account (LBA)



Step 9 of 15

National Student Loan Data System (NSLDS)

Your lending institution is required to report loan status information to the National Student Loan Database (NSLDS). This information is available to you via the Internet at www.nsls.ed.gov. You can use the site to inquire about your Title IV loans and/or Pell grants. The site displays loan/grant amounts, disbursements, outstanding balances, and loan statuses. To use the site you will need to provide your social security number (SSN), your date of birth, and your FSA ID.



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Step 10 of 15

Payments

Please make all remittances payable to the lending institution, and send them to the address listed on your billing statement.

You may send one check for payment on all accounts. Please return the bottom portion of the billing statement with your payment. As an alternate payment method, you may use our electronic debit service to have payments deducted directly from your bank account. Go to <https://test-uasbp.haloco.com> for more information.



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Step 11 of 15

Loan Consolidation

If you have several student loans from several sources and have difficulty making payments, you may consider loan consolidation. Through consolidation, one lender buys your student loans and combines them into one new loan.

Loan consolidation offers benefits such as one consistent monthly payment, an extended repayment period, and a smaller payment amount each month. **However**, a consolidation lender may require an application or loan origination fee. Consolidation also means the loss of all interest-free periods associated with a Perkins loan. Interest accrued during certain periods may be capitalized, meaning it is added to the principal balance on which additional interest is calculated. Consolidation may mean a shorter grace period and the loss of cancellation benefits. Also, a longer repayment period means more interest is paid over the life of the loan. Note that borrower benefits may vary among lenders.



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Step 12 of 15

Rights and Responsibilities

Please read the document below and confirm that you have received and understand the content of the document.

Exit packet info will be here.

I have read, understand, and agree to the information above.



73% Done

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Step 13 of 15

Cancellation Benefits

Please read the document below and confirm that you have received and understand the content of the document.

Cancellation info will be here.

I have read, understand, and agree to the information above.



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Deferment Benefits

Please read the document below and confirm that you have received and understand the content of the document.

Deferment info will be here.

I have read, understand, and agree to the information above.



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Truth In Lending

Please read the document below and confirm that you have received and understand the content of the document.

I have read, understand, and agree to the information above.



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Question 5 of 10

If I go back to school and am eligible for deferment, I should:

- File a deferment form every term
- Contact the Department of Education
- Do nothing; My Lender and UAS will know
- None of the above

[Submit Answer](#)