

# Accessing the Self-Service Portal for Financial Aid

## Accepting Federal and Other Aid

## Completing Federal Loan Documents

### Table of Contents

Log into Self-Service	2
View your Financial Aid Page	3
View your Financial Aid Awards	4
Accept or Decline loan(s) and/or Work-Study Offers	5
View Documents	6
Upload Documents to the Financial Aid Office	6
Contact the Office of Financial Aid	6
Complete the Federal Loan Documents	7
Entrance Counseling	7
Master Promissory Note	8
Parent PLUS Loans	8
Returning PLUS Loan Borrowers	9
First-time PLUS Loan Borrowers	9
PLUS Loan Application Instructions	
Approved Parent PLUS Loans – Documents	
Denied Parent PLUS Loans – Options	
Private Educational Loans	
Application Process	

### Log into Self-Service

Go online to <u>www.wittenberg.edu</u>.

Click on the **Menu** icon in the top right corner of the page:



Select the Self-Service Portal from the Email and Portals menu items:



Type in your Wittenberg email address and password, then click on **Sign in** on the second screen:



### View your Financial Aid Page

You will arrive at your Self-Service homepage. Click on the **Financial Aid** Icon. Note, it can take a few moments for the financial aid section to load.

Once the page has loaded, you will be able to view the Financial Aid Home Page of Self-Service. From the home page, you can navigate to various options, including your financial aid offer, a list of documents required, and more. This is also where you will be able to accept or decline any federal loans or work-study offered to you for the award year. The Resources on the bottom right side of the screen take you to a variety of useful sites, such as <u>www.StudentAid.gov</u>, where you can complete your federal loan requirements and so much more.

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٠	Hello, Welcome to Wittenberg Self-Service! Choose a category to get started.								
ŧ	Notifications								
ġ	Title	Details				Link			
•	Test to see if transcipts will	Test to see if transcripts will run and what appears on the stude	nts record						
۰	Financial Aid Here you can access financial alt data, forms, etc.	Ú.		Student Planning Here you can search for courses, plan your terms, and sche	dule & regist	ter your cou	rse sections.		
	Course Catalog Here you can view and search the course catalog.			Grades Here you can view your grades by term.					
	Graduation Overview Here you can view and submit a graduation application.		i	Academic Attendance Here you can view your attendances by term.					

In the top left corner, you will find the navigation menu in **blue** lettering. From this menu, you can go to each section of the Self-Service Portal for Financial Aid.

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	Einanci Unformation Eina	ncial Aid Financial Aid Home					
	Well C Financial Aid Hom	ie di					
ŧ	Use Collex Required Docume	ents dio assist in managing your Financial Aid package from subm	hission to completion.				
_	My Awards						
۲	Sel ct Federal Shopping	Sheet 1 p Spring 2022 V				Contact	Financial Aid Office
a.	Correspondence	Option					
	In order to	complete your financial aid application some additional documentation	n is required				
۲	before the Financial Aid office can evaluate your information.						
	and place.						
	Checklist			Resources			
	<ul> <li>Completed</li> </ul>	Submit a Free Application for Federal Student Aid (FAFSA)		Form Links			
	Action Needed	Complete required documents		Parent PLUS MPN			
	Action Needed	Review and accept your Financial Aid Award Package		Verification Form			
				Helpful Links			
	Financial Aid Counselor			FAFSA4Caster			
	Financial Aid Office	<b>ə</b> <u>9373277321</u>	Contact Financial Aid Office	Master Promissor	<u>y Note</u>		
				EAESA Application			
				PLUS Loan Applic	ition		

### View your Financial Aid Awards

From the top menu, select **My Awards.** This view shows you all awards that have been added to your student account for the upcoming award year. The majority of your scholarships have been accepted on your behalf, but you will need to take action and accept or decline any federal loans and/or work-study offered to you.

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•	Financial In	formation Financial Air	Financial Aid Home
	Welco	Financial Aid Home	vid!
盦	Use Collea	Required Documents	d to assist in managing your Financial Aid package from submission to completion.
		My Awards	
1	Select	Federal Shopping Sheet	1 to Spring 2022 V
-		Correspondence Option	] documents!
۹	XXX	In order to complet before the Financia Complete require	re your financial aid application some additional documentation is required I Aid office can evaluate your information. <mark>d documents</mark>

#### Sample awards page

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Financial Information - Financial Aid - My Awards									
My Awards You can accept or decline awards, and update your loan amounts.	My Awards rou can acress or decidine awards, and updea your loan amounts.								
Select an Award Year: Fall 2021 to Spring 2022 💙					Contact Financial Aid Office				
You have the following Awards									
Your award package assumes you will be enrolled full-time. If you enroll less than ful	ll-time, the financial aid you actually receive	may be less than what is stated here. Please contact our office i	f you have questions about your enrollment status.						
Scholarships and Grants Money you don't have to pay back		\$9,545.00							
Award	Status	Total Awarded Amount	Fall 2021		Spring 2022				
① Federal Pell Grant → <u>View award</u>	Offered	\$6,345.00	\$3,173.00		\$3,172.00				
Federal Supp.Opportunity Grant     View award	Offered	\$1,200.00	\$600.00		\$600.00				
OFIC Scholarship ✓ <u>View award</u>	Estimated	\$1.500.00	\$750.00		\$750.00				
① Lutheran Brotherhood ~ <u>View award</u>	Offered	\$\$00.00	\$250.00		\$250.00				
Work Money you work for		\$1,500.00							
Award	Status	Total Awarded Amount	Fall 2021		Spring 2022				
Federal Work Study V Accept or Decline	Need Paperwork	\$1,500.00	\$750.00		\$750.00				
Loans Money you have to pay back		\$12,500.00							
Award	Status	Total Awarded Amount	Fall 2021		Spring 2022				
Subsidized Loans	Pending	\$5.500.00	\$2.750.00		\$2,750.00				
Unsubsidized Loans v Accept or Decline	Pending	\$7,000.00	\$3,500.00		\$3,500.00				
Award Total									
Award		Total Awarded Amount	Fail 2021		Spring 2022				

### Accept or Decline loan(s) and/or Work-Study Offers

To accept or decline your federal loan(s) and/or work-study, simply click on the **Accept or Decline** option at the bottom of each award. You can reduce the award amounts if you wish to borrow less than the full amount offered. You can also **Accept or Decline All** at once at the bottom of the award section.

If you accept your loan(s), you must also complete the federal documents needed for us to fully process your loan(s). The list of documents appears at the very bottom of the My Awards page and can also be viewed via the Required Documents section (step 10).

Award	Status	Total Awarded Amount	FALL 2023	SPRING 2024
Federal Work Study <u>Accept or Decline</u>	Need Paperwork	\$2,500.00	\$1,250.00	\$1,250.00
Loans Money you have to pay back		\$5,500.00		
Award	Status	Total Awarded Amount	FALL 2023	SPRING 2024
Subsidized Loans	Pending	\$3,500.00	\$1,750.00	\$1,750.00
Fed Direct Subsidized Loan	Need Paperwork	\$3,500.00	\$1,750.00	\$1,750.00
Check the terms you will be attending.		\$1,750.00 \$1,750.00 \$3,500.00	You may accept the entire loan amount, change the loan amount, or a bout Fed Direct Subsidized Loan	ecline the entire loan amount.
Reset		Decline	ccept	
Unsubsidized Loans V Accept or Decline	Pending	\$2,000.00	\$1,000.00	\$1,000.00
Award Total				
Award		Total Awarded Amount	FALL 2023	SPRING 2024
Total Awards V Accept or Decline All		\$\$1,656.00	\$25.828.50	\$25.827.50

### **View Documents**

From the top menu, select **Required Documents**. This page will show you any financial aid documents that we have received (marked as **Received** in green), as well as any document you may still need to submit to us (marked as **Incomplete** in red), to complete your financial aid file. The items are color-coded so that you know which items still need to be completed vs. which items we have already received. You can upload certain documents to the portal as well.

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<b>^</b>	Einancial Information · Financial Aid	Required Documents						
<u>ش</u>	Required Financial Aid Documents Be sure to submit ALL required documents before their due date to make sure your Financial Aid package is not delayed.							
۲	Select an Award Year: Fall 2021 to Spring 2022 🔹							
÷	Document	Explanation	Due Date	Status	Attach	nents		
۲	Stu- 2019 Fed. 1040 Tax Form	In order for us to fully process your verification materials, you must submit a signed copy of your Federal 1040 tax form along <u>more</u> <u>Verification Process Details</u>		Incomplete		Manage 0		
	Copy of Student W-2 From 2019	In order to fully process your verification documentation, we need a copy of the student's W-2 from 2019. Please make a copy and <u>more</u> <u>Verification Process Details</u>		Incomplete		Manage 1		
	Verification Form 2021-22	Your FAFSA for the 2021-2022 academic year has been selected for a review process called verification. This means we must review <u>more</u> <u>Wittenberg University Verification Worksheet</u>	01/13/2021	Received				
	2021-22 Fafsa	Your FAFSA for the 2021-22 academic year has been received at Wittenberg. Please look for additional emails for further $\underline{more}$ FAFSA Website	10/02/2020	Received				
		© 2000-2021 Ellucian Company I	L.P. and its affiliates. All rights reserved. J	Privacy.				

### Upload Documents to the Financial Aid Office

To upload a document for the financial aid team to process, click on the **Manage** button (**blue** lettering) next to the document you intend to upload (accepted file formats are .pdf, .jpg, .png, .tif, .tiff, and .gif). Click the **Choose File** button, and then select the document from your device. Click **Upload**. When your file has successfully uploaded, you will see the second screen appear. You will see the document status has changed from **Incomplete** to **Pending Review**.

	Duc Duc	Status	Attachments	×
ou Ior	Attachments	×	TEST DOCUMENT FOR UPLOAD,pdf has been uploaded successfully	
rifi e rr	Upload new attachment Choose File No file chosen Accepted File Types: (		you lion Upload new attachment Choose File No file chosen erffi Accepted File Types: (.pdf.jpgpng.tif.tiff.gif) em Maximum File Size: (19.53 MB)	
/e	No attachments found.		Name Uploaded On Actions	
211	Close		01. TEST DOCUMENT FOR UPLOAD.pdf 1/21/2021 12:28:54 PM	
	more		0ET.jpg 1/20/2021 11:32:19 AM	
			Close	-

### Contact the Office of Financial Aid

To email the Office of Financial Aid directly from the portal, click on the **Contact Financial Aid Office** icon located on the top right corner of every page. The email will be sent to the general Financial Aid email account, which is regularly monitored by our staff.

## Complete the Federal Loan Documents

If you are a first-time Federal Loan borrower at Wittenberg University, you must complete **BOTH** steps listed below in order for us to be able to pay (disburse) the loans to your account. Log into your **Federal Student Aid** account online at <u>www.StudentAid.gov</u>, using your FSA ID - the same ID you used to sign and submit your FAFSA.

Alternatively, you can link directly to the two documents listed below by clicking on the direct links in the **Resources** menu on the right side of your self-service portal home page.

Form Links	Resources
Parent PLUS MPN	Form Links
Helpful Links	Parent PLUS MPN
Master Promissory Note	Verification Form
PLUS Loan Application	Helpful Links
Federal Student Aid Website Federal Student Aid Website	Master Promissory Note
Entrance Counseling	

Please note: In order for them to attach to the student record, these documents have to be completed under the **student** FSA ID and not the parent FSA ID.

### **Entrance Counseling**

This interactive webinar takes approximately 25-30 minutes to complete. The purpose of the webinar is to introduce you to financial terminology such as loan interest, repayment, budget, etc. You will be asked to enter fictional numbers in various categories, which in turn will demonstrate how your loan payment changes based on your income, rent payment, and more.

Select Loans and Grants from the top menu, then select Loan Entrance Counseling outlined in red in the image below. Next, select I am an Undergraduate Student, then select Start to begin the webinar. Please note: You must finish the webinar in one setting in order for it to be saved as a completed document. You will not be able to start the webinar, log out, and pick up where you left off at a later date.

### Master Promissory Note

This is a legal document, indicating that you understand you are borrowing funds towards educational expenses and that you intend to repay the federal government when you leave school, regardless of whether you graduate or withdraw prior to earning your degree. This document takes only a couple of minutes to complete and submit.

Select Loans and Grants from the top menu, select Master Promissory Note (MPN) outlined in green in the image below. Next, select I am an Undergraduate Student, then select Start to access the document for your signature.



Please note: The federal direct loans will not pay to your account until both of these requirements have been completed and electronically submitted to Wittenberg University.

### Parent PLUS Loans

The Parent PLUS loan is a federally-funded educational loan available to biological parents, step-parents, and adoptive parents of dependent, undergraduate students who are enrolled at least half-time (6 credit hours). Although the loan is borrowed on behalf of the student, it is issued in the parent's name and the repayment responsibility lies with the parent. The annual

interest rate is a set rate varies slightly from year to year. The rate is currently set at 7.54% but is subject to change after July 1, 2023 as decided by Congress.

Repayment starts within sixty (60) days of the final loan disbursement, so most often the loan comes into repayment during the spring semester. However, parents can defer while the student is enrolled in school by checking off the deferment option on the online loan application. The repayment can be deferred for all four years, providing the student is enrolled at least half time (6 credits) each semester. Interest will accrue during the deferment period and it is recommended that parents aim to pay the interest each year to avoid paying compound interest.

### **Returning PLUS Loan Borrowers**

If you **(Parent)** have previously borrowed a **Federal Direct PLUS Loan** at Wittenberg University and plan to borrow for the upcoming academic year, you are required to complete a new **Federal Direct PLUS Loan application**. Please follow the guidance below to complete this process.

Please note: You **<u>do not</u>** have to complete another Master Promissory Note (MPN) as the one we have on file from previous year(s) can be used again.

### First-time PLUS Loan Borrowers

For parents who are borrowing a Federal Direct PLUS Loan for the first time, it can be difficult to assess how much you may need to borrow. You can borrow enough to cover the **balance due** on your student's account or you can ask for the **maximum amount** (the total loan amount is then determined by our staff).

If you wish to borrow for your student's direct costs only (the balance due on the billing statement) please note the government takes out a **4.24% origination fee** at the time of disbursement. To include the fee in your loan request, **take the amount you need to borrow and divide by 0.96** (see example below). This is the total amount you will need to request for the semester. We recommend you borrow for both fall and spring at the same time, so please double the amount needed.

**Example:** Your balance due is \$4,690 for the fall semester. Divide that by 0.96 to get the semester amount, then multiply that by 2 to get the annual amount needed.

4,690/0.96 = **\$4,886** x 2 = **\$9,772** is the total amount needed for the year.

If you want to cover books, travel, and other educational expenses, you can request the

maximum amount. We will then determine the loan amount based on your student's cost-ofattendance and remaining budget.

#### **PLUS Loan Application Instructions**

Go online to <u>www.StudentAid.gov</u> and log in with your **(Parent)** FSA ID. It is important that you complete this with your FSA ID to avoid loan errors. You will list yourself as the borrower and your student as the student.

Once you have successfully logged in, select **Loans and Grants** from the top menu. Next, select the **PLUS Loans: Grad PLUS and Parent PLUS** option from the menu on the left.

Federal Student Aid	$FAFSA^{\otimes}$ Form $\vee$	Loan Repayment V Loan Forgiveness V
Get a Loan Undergraduate and Graduate Loans	Get a Grant Pell Grants	Tools and Calculators Federal Student Aid Estimator
PLUS Loans: Grad PLUS and Parent PLUS	TEACH Grants	Loan Simulator
Master Promissory Note (MPN) Loan Entrance Counseling		

Then select I am a Parent of a Student > Learn More.

Select a borrower type					
	I am a Parent of a Student				
	Direct PLUS Loan Application for Parents				
	The PLUS Loan Application allows you (the parent) to:				
00	<ul> <li>request a Direct PLUS Loan;</li> <li>change the amount of a Direct PLUS Loan you previously requested;</li> <li>authorize how the school may use your Direct PLUS Loan funds to pay for educational expenses;</li> <li>designate who the school pays any credit balance to; and</li> <li>request deferment of repayment while the student is in school and for up to 6 months after.</li> </ul>	Learn More			

Select the **Start** option listed next to **I am a Parent of an Undergraduate Student**. This will start the application. Be sure to sign and submit once you have responded to all questions. You will be notified instantly by the federal government whether the loan was approved or denied or, in some instances, that they need more information.

	I am a Parent of an Undergraduate Student	
	William D. Ford Federal Direct Loan Program: Direct PLUS Loan Application Parents can use this application to:	
<u> </u>	<ul> <li>request a Direct PLUS Loan;</li> <li>change the amount of a Direct PLUS Loan you previously requested;</li> <li>authorize how the school may use your Direct PLUS Loan funds to pay for educational expenses;</li> <li>designate who the school pays any credit balance to; and</li> <li>request deferment of repayment while the student is in school and for up to 6 months after.</li> </ul>	Parents: Log in with your FSA ID Start OMB No. 1845-0103 • Form Approved Exp. Date 11/30/2023

Approved Parent PLUS Loans – Documents

If your PLUS loan application has been **approved**, please be sure to complete and sign a **PLUS Loan Master Promissory Note (MPN)**. Wittenberg University will **not** be able to pay the loan to your student's account until we have received an electronic copy of the MPN.

On the federal aid site, <u>www.StudentAid.gov</u>, navigate again to **Loans and Grants** and select the **Master Promissory Note (MPN)** option on the left side of the menu options.

Federal Student Aid	$FAFSA^{\circ}$ Form $\vee$	Loans and Grants $\sim$	Loan Repayment ~	Loan Forgiveness ∨
Get a Loan	Get a Grant		Tools and Calculators	
Undergraduate and Graduate Loans	Pell Grants		Federal Student Aid Estimator	
PLUS Loans: Grad PLUS and Parent PLUS	TEACH Grants		Loan Simulator	
Master Promissory Note (MPN)				
Loan Entrance Counseling				
Annual Student Loan Acknowledgmen	t			

Under the options for **Choose the Direct Loan MPN you want to preview or complete**, select **I'm a Parent of an Undergraduate Student**. Then click **Start**.



### Denied Parent PLUS Loans – Options

If you have been denied the Parent PLUS Loan, there are a few options still available to you. Below is a brief outline of each option, with more detailed information provided by the federal government via this link: <u>PLUS Loan Denial</u>

- You can opt to find an endorser. This would be any credit-worthy cosigner who agrees to apply for the loan in their name, on your and your student's behalf.
- You can appeal the denial decision directly to the government if you have extenuating circumstances that may have led to your adverse credit.
- You can accept the PLUS Loan denial decision, and Wittenberg can then add an additional \$4,000 in unsubsidized loan funding to your student's award for the year.

### Private Educational Loans

Private loans are issued in the **student's name** but generally require a **creditworthy cosigner** to apply along with the student. The cosigner can be anyone known to the student including any family member or friend. The interest rate on the loan repayments will be determined by the creditworthiness of the cosigner. No payments will be required while the student is in school, but interest will accrue and it can be wise to make interest payments each year to avoid paying compound interest. The student can borrow up to their cost-of-attendance, minus any aid already offered. **We recommend borrowing for both fall and spring at the same time.** 

#### **Application Process**

Go online to <u>WU Private Loans</u>, where you can review different lenders and loan options as well as link to each of their websites for more information.



You can select **Compare** next to as many lenders as you want to assess the differences between each loan offer, etc. Once you have decided on a lender, click the **Apply** option. The link will take you to your selected lender's website, where you should find the application and any assistance you may need to complete it.

Once you submit your application, the lender will check your (or cosigner's) credit immediately to determine whether you will be approved. If approved, the lender will forward the information to Wittenberg University for loan certification. Please note: It can take up to two weeks for the loan process to be completed.

