

Why won't they pay my claim?

Services denied?! How can my claim still be "in process"? It's been two months!

l called my insurance carrier, but now l'm just more confused. Do I have mail-order prescription benefits?

## Call the Benefit Resource Center ("BRC"), We're Here To Help!

## We speak insurance.

Our Benefits Specialists can help you choose the right plan for you and your family, translate confusing jargon, answer questions about which benefits are on your plan and which aren't, work directly with insurance carriers to resolve tricky issues regarding claims and denials of service—and more!

## **Benefit Resource Center**

BRCMidwest@usi.com | Toll Free: 855-874-0829 Monday through Friday 8:00am to 5:00pm Eastern & Central Standard Time