

# Making Payments with Nelnet

Wittenberg's Payment Partner

# **How-To Guides**

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**Office of Student Accounts** 

Phone: 937-327-6146

Email: <a href="mailto:studentaccounts@wittenberg.edu">studentaccounts@wittenberg.edu</a>

# Create a Nelnet Account

- 1. Go to the Nelnet website: https://online.campuscommerce.com/signin/4NRPF
- 2. Click on "Create a username and password".



3. Email your Wittenberg student email address. Click Next.



- 5. Follow the prompts and enter your student information:
  - a. Name
  - b. Address
  - c. Student ID Number
  - d. Phone, etc.
- 6. Set your log-in credentials and create your own unique password.

All fields are required	
Username	
hobertyt@wittenberg.edu	
New Password *	and Requirements
•••••	<ul> <li>Do not include spaces in your password</li> <li>Password must contain at least 8 character</li> </ul>
Very Strong	<ul> <li>Password must contain at least or eletter</li> </ul>
Confirm Password *	<ul> <li>Password must contain at least one number</li> <li>Password must include at least one special</li> </ul>
••••••	character: 1@#\$%^&*()_+.
	characters
	<ul> <li>Passwords are case sensitive</li> </ul>

7. Finish setting up your account by choosing a username and by setting up phone authorization with a personal pin and security questions. Click Submit.

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uned neids are man	ico with a	
ername and Pass	word	
semame*		Do not include spaces in your password
sermanie	Witt_Student	<ul> <li>Possword must contain at least 8 characters</li> </ul>
accword*		<ul> <li>Password must contain at least one letter</li> </ul>
assword	•••••	<ul> <li>Password must contain at least one number</li> </ul>
	Very Strong	Password must include at least one special character: 1@#\$%^&*()_+.
		<ul> <li>Password must not have any invalid characters</li> </ul>
onfirm Password*		Passwords are case sensitive
onnin accinera	***********	
one Authenticatio	on used to validate your identif	V hashing and cannot contain the username     V Password cannot contain the username     y when making inquiries by telephone. Choose information you will easily remember.
one Authenticatic information will be u 4-Digit PIN*	on used to validate your identif	v hashing are care solution     v Password cannot contain the username      y when making inquiries by telephone. Choose information you will easily remember.
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one Authentication information will be u 4-Digit PIN* Telephone ID Qu	on used to validate your identifi estion 1*	y when making inquiries by telephone. Choose information you will easily remember.
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one Authenticatic information will be u 4-Digit PIN* Telephone ID Qu Question 1 Answ Telephone ID Qu Question 2 Answ	on used to validate your identification estion 1* er* estion 2* er*	y when making inquiries by telephone. Choose information you will easily remember.

Congratulations! You now have a Nelnet account. You will be able to make convenient, secure and affordable tuition payments to Wittenberg at any time!

# Add a Parent/Guardian as an Authorized Payer

- 1. Go to the Nelnet website: https://online.campuscommerce.com/signin/4NRPF
- 2. Sign in using your Username/Email and Password.



3. Once at the homepage, look for the "Manage Payers" Box. Click "Add".

Manage Payers	Add
An authorized party is someone you authorize to discuss account and make changes on your behalf.	your

4. Fill out the "Add Authorized Party" Form. Once finished, click Save.

Required fields are marked with a *	
*First Name	*Last Name
Authorized Party Access Authorized Parties will have access to yo behalf, such as payments. They do not tr information.	ur Wiltenberg University account balance and the activity that the Authorized Party has initiated on your ave access to your contact information, user credentials, other Authorized Parties or your financial accou
Authorized Party Authenticatio	
Create a question that the authorized pa	rty will know the answer to. You may want to inform the authorized party of this question and answer.
e.g. What year did we go to Florida?	M1
*Authorized Party Authentication Answer	
e.g. 2010	
Web Access	
Enter an e-mail address to allow this per- Address field is left blank, the authorized	son to create an account and pay online. An e-mail will be sent to this address upon save. If the E-mail party will only be able to discuss your account over the phone.
E-mail Address	
E-mail Address	
E-mail Address Terms and Conditions In compliance with the Family Education information may not be released to a thir Party you are giving explicit consent for t provide information to that individual address Authorized Party on your account.	Il Rights and Privacy Act of 1974 (as amended), your educational records and your student account d party (e.g. your spouse, parents, sponsor, etc.) without your explicit permission. By creating an Authoriz an individual to view and discuss your account information, make appements on your behalt, and for us to uf the balance of your account. This authorization will remain in effect until you remove the individual as a

The Authorized Payer will receive a confirmation email, where they will then be prompted to create an account. Use the "Create a Nelnet Account" guide to create an authorized payer account.

# Make an Online Credit Card Payment

(Processing Fees Apply)

- 1. Go to the Nelnet website: https://online.campuscommerce.com/signin/4NRPF
- 2. Sign in using your Username/Email and Password.



3. At the homepage, look for the "Payment Activity" box. Click "Make a Payment".



4. On the payment screen, enter the amount to be paid. Click "Next-Payment Method".

Make A Payment Trevor Hoberty ID: 5686151	1 Select A Payment	2 Payment 3 Receipt Method
		Want to designate another payer
Enter Amounts to Pay		
ACCOUNT	TERM	PAYMENT AMOU
Account Balance Due	Fall 2021	\$ Enter Amount
		PAYMENT AMOUNT \$0.00
	Next - Payment Method	

#### 5. Under Payment Options, select "Credit/Debit Card".



6. Enter the Credit/Debit Card information as prompted.

Credit / Debit Card Details	Payment Method Disclosure	
All fields are required. Card Number VISA	The following processing fees apply: • Credit Card - up to 2.75% • Debit Card - up to 2.75% • Checking or Savings Account - no fee Card transactions for Wittenberg University are processed by Neinet Campus Commerce, USA.	
Expiration Date Month V Year V		
Billing Address		
*Country		
United States ~		
*Address		
3930 Saint Paris Pike		
Apt., Suite, Bidg. (optional)		
Add Another Line		
*City *State		
Springfield Ohio ~		
*Zip / Postal Code		
Save credit / debit card to Fin	nancial Accounts for future use?	
Cancel Sav	ve & Continue	

- 7. Click "Save & Continue".
- 8. Proceed to Receipt screen. You may print a receipt and it will also be emailed.

Congratulations! You have successfully made a payment to Wittenberg!

# Make an Electronic Check Payment

(Directly from your checking/savings bank account)

1. Go to the Nelnet website: https://online.campuscommerce.com/signin/4NRPF

#### 2. Sign in using your Username/Email and Password.



3. At the homepage, look for the "Payment Activity" box. Click "Make a Payment".



4. On the payment screen, enter the amount to be paid. Click "Next-Payment Method".

Make A Payment Trevor Hoberty ID: 5686151	1 Select A Payment	2 Payment 3 Receipt Method
		Want to designate another payer
Enter Amounts to Pay		
ACCOUNT	TERM	PAYMENT AMOU
Account Balance Due	Fall 2021	\$ Enter Amount
		PAYMENT AMOUNT \$0.00
	Next - Payment Method	

### 5. Under Payment Options, select "Bank Account".



#### 6. Enter the account information as prompted.

Account Holder Name	
Bank Name	
Account Tune Checking	O Savinas
Account type O checking	- Samga
Routing Number 🕜	
Account Number 📀	
Account Number 🕜	Save bank account to Financial Accounts for future us

- 7. Click "Save & Continue".
- 8. Proceed to Receipt screen. You may print a receipt and it will also be emailed.

Congratulations! You have successfully made a payment to Wittenberg!